# SmartVision



Communication takes place via **live video streaming** so that the HESS technician can see exactly what you see. This enables precise diagnosis and provide focused instructions.

**Smart** is integrated into the **Smart** , which allows centralised communication and request management. You can create service requests and join video streams.

Use via **various devices**:
Smartphone, tablet or Smart data glasses

Secure **QR code-based access** via mobile device without installing any app

A member of TOPWERK

HESS GROUP

SmartFamily

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HESS GROUP

SmartVision



We put concrete into shape.

www.hessgroup.com

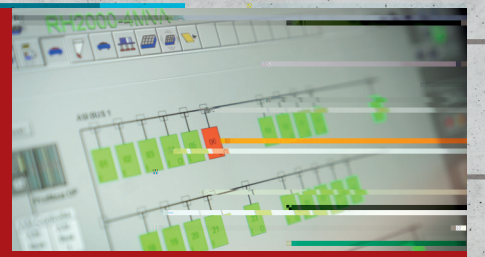
- ▶ Remote support enables fast troubleshooting, significantly reduced downtimes and therefore increased productivity of your plant.
- ▶ Using live video streaming, we provide you with focused and precise support. Noise cancellation of the smart glasses ensures clear communication even in noisy areas.
- ▶ Flexible use via smartphone, tablet or data glasses
- ▶ Remote support reduces potential travelling costs and the time required for technicians, which reduces your costs. The integration of Smart into the Smart allows you to create and manage service requests centrally and easily join video streams.
  This optimises your communication processes and increases efficiency.

- ■ Access to the Smart application in the Smart (creation of a service request)
- ■ Use via customer smartphone or tablet
- ■ Optional:
  Hands-free solution Smart data glasses

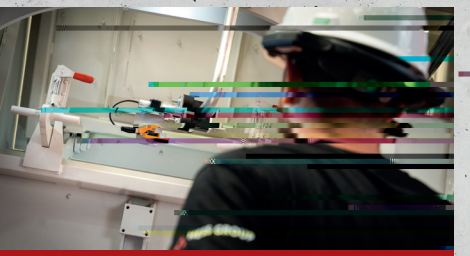
Have we sparked your interest?

Request further information via smartfamily@hessgroup.com or simply scan the QR code

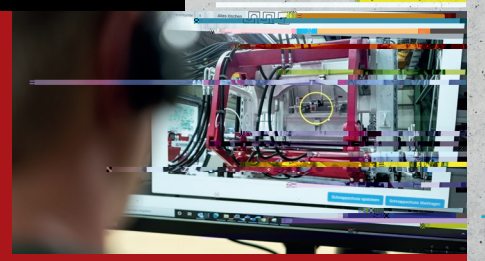
SmartVision



**Quicker troubleshooting**
Detect and analyse the problem faster



**Remote Support**
Fast problem solving without the need for an on-site visit



**Live Video Streaming**
Our technician sees what you see



**Handsfree Solution**
Smart data glasses